



Job Advert

Retreat Therapist Permanent

The Spa Therapist ensures for the smooth and efficient operation of the Spa administration and providing quality treatments as their primary operational responsibility, befitting Sanbona Wildlife Reserve.

| Dimension | Job Requirements |
|---|---|
| Thinking Ability | <ul style="list-style-type: none">▪ Ability to anticipate future circumstances, conditions and requests and use these scenarios to plan▪ Ability to solve complex guest experience related situations as well as good interpersonal skills▪ Ability to anticipate Guest needs and think up creative ways to meet these needs▪ Ability to recognise safety or security concerns |
| Academic Qualifications and Background | <ul style="list-style-type: none">▪ International Diploma in Beauty Therapy (CIDESCO) or equivalent▪ Previous experience in a luxury 5-Star Hotel/Lodge |
| Work Experience | <ul style="list-style-type: none">▪ 1 Year of previous experience in a similar position in a spa of a luxury 5-Star hotel/lodge |
| Job technical Skills | <ul style="list-style-type: none">▪ Competent beauty therapy skills to effectively execute all treatments according to standards▪ Knowledge of human anatomy, products, techniques and equipment to advise and sell to guests▪ Proficient in the application of Up-Sell and Cross-Sell strategies▪ Proficient user of Microsoft Office software applications |
| Personal Qualities | <ul style="list-style-type: none">▪ High degree of confidentiality and protection of sensitive information▪ Committed to creating environments and systems that enable the delivery of exceptional and personalised services▪ Works to support a work environment that encourages high levels of engagement with the company▪ Demonstrates exceptional levels of integrity▪ Ability to work independently within the scope of work, without receiving detailed instructions▪ Presents impeccable grooming and deportment |
| Business Values | <ul style="list-style-type: none">▪ Embraces, supports and models organisational values and culture |

Sanbona shall apply the employment equity principles as set out in the Employment Equity policy and Plan.

*Interested applicants should submit a comprehensive Resume/ CV with all supporting documents to careers@sanbona.com by no later than **15 September 2022**.*

CONSENT TO PROCESS YOUR INFORMATION:

By sending us your application, Curriculum Vitae, academic records, qualifications, or any other personal information as defined by POPIA:

1. You have disclosed up to date and accurate records; and
2. You agree to us keeping your records in our data base as per our Retention Policy.

Declaration:

By agreeing to the terms herein, you give Sanbona the authority to process your personal information. This consent will remain valid until such time as we have received instructions from you to request, subject to any applicable law and where appropriate, the correction, updating or deletion of your personal information held by us. You further acknowledge and declare that all personal information supplied to Sanbona is accurate, up to date, not misleading and complete in all respects.